



7 kg Vented Clothes Dryer INSTRUCTION MANUAL

MODEL: AK-VD7KG



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General Safety Instructions

IMPORTANT! READ CAREFULLY AND KEEP FOR FUTURE REFERENCE

Read this manual thoroughly before first use, the safety precautions enclosed herein reduce the risk of fire, electric shock and injury when correctly adhered to. Keep the manual in a safe place for future reference, along with the completed warranty card and purchase receipt. If applicable, pass these instructions on to the next owner.

Always follow basic safety precautions and accident prevention measures when using an electrical appliance, including the following:

Electrical safety and cord handling

- **Voltage:** Make sure your outlet voltage and circuit frequency correspond to the voltage indicated on the appliance rating label and your outlet socket is properly earthed. If this is not the case, do not use the dryer.
- **Separate circuit:** We strongly recommend you connect the appliance to a separate circuit serving only this appliance. This provides the best performance and prevents overloading the house wiring circuits that could cause a fire hazard from overheating.
- Electrical hazard: Do not insert any objects into the appliance.
- No extension cord: Do not use this appliance with a power adaptor or extension cord. CAUTION: If such a device must be used, the cord or outlet device must be positioned so that it is not subject to splashing or ingress of moisture.
- **Protect the power cord.** Do not kink or damage the power cord. Position the cord out of the way so no one steps on or places anything on the cord or against it. Do not run the cord under floor coverings. Arrange the cord away from traffic areas where it will not become a trip hazard.
- **Damage:** Do not operate the appliance after it malfunctions or has been dropped or damaged. In case of damage, contact our after sales support centre for advice.
- **Damaged cord:** If the power supply cord is damaged, do not attempt to change it yourself. A damaged cord or plug must be replaced by the manufacturer or a qualified person in order to avoid a hazard.
- **Disconnect:** Unplug the clothes dryer from the power supply after use, before cleaning, servicing or moving the appliance. To disconnect, turn the appliance off, switch off the power outlet and remove the plug from the power outlet. Grip the plug when disconnecting; do not pull on the cord. After disconnection, wait at least two minutes before turning the appliance back on again.
- **RCD:** Unless your home is already fitted with a residual current device (safety switch), we recommend installing an RCD with a rated residual operating current not exceeding 30 mA to provide additional safety protection when using electrical appliances. See your electrician for professional advice.

Usage conditions and restrictions

• **Domestic use only:** This appliance is intended for household use only. It is not suitable for commercial, industrial or trade use. Do not use it for anything other than its intended purpose (drying domestic quantities of washing), and only use it as described in this manual.

General Safety Instructions (Cont.)

- Indoor use only: Do not use the appliance outdoors.
- **Usage restriction:** The appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- **Children:** Supervise children to ensure they do not play with the dryer. Close supervision is necessary when any appliance is used by or near children.
- **Installation requirements:** Do not install the appliance in a tight fitting cabinet. Do not install it near heat sources such as radiators, heaters, air ducts or direct sunlight. Place the clothes dryer on a flat, firm, dry and stable floor in a well ventilated area. Do not place it on any soft material such as foam or plastic.
- **Ventilation:** The dryer has ventilation openings in the base. Ensure that vents are not blocked or covered by newspapers, tablecloths, curtains, carpet, etc.
- Before use: Make sure to remove transport packaging at the rear of the dryer. WARNING: Before loading the dryer, always ensure no pet or young child has climbed into it. Do not overload the clothes dryer.
- **Suitability for tumble drying:** Only load suitable items into the clothes dryer. See the box on the opposite page for which items and materials are unsuitable for the clothes dryer and may present a fire risk.
- Preparation: Make sure all pockets of clothing to be dried are empty. Hard, sharp objects such as coins, safety pins, bra wires, nails, screws, lighters or matches must be removed as they can cause extensive damage to the dryer.
 WARNING: Any damage or malfunction resulting from foreign objects is not covered by your warranty and may lead to expensive repairs.
- No open flames: Do not place open flame sources such as candles on the dryer.
- Hot surface: Parts of the appliance may be hot after a long drying cycle. Always ensure children are kept away from the machine. Do not store plastic, paper or clothing that may burn or melt on top of the dryer during operation.
- **Cool down:** The final part of a clothes dryer cycle occurs without heat (cool down cycle) to ensure that the items are left at a temperature that will not damage them. **WARNING:** Never stop the clothes dryer before the end of the drying cycle unless all items are removed quickly and spread out so the heat is dissipated.
- **Subsequent cycles:** After turning off the power supply to the clothes dryer, wait at least two minutes before turning it back on again.
- Lint filter: WARNING! The lint filter must be in place when drying. It must be cleaned before or after each use.
- Service/repair: Except for the filters that require cleaning, this appliance contains no user-serviceable parts inside. Do not attempt to open, disassemble or repair it yourself; only have it serviced by qualified personnel, call our after sales support centre. The appliance should not be tilted or turned sideways during use or maintenance.

General Safety Instructions (Cont.)

- WARNING: This appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by a utility.
- **CAUTION: Do not overload** the dryer: the maximum amount of dry textile material that can be dried in one load is 7.0kg.
- **Misuse:** Improper use or installation may result in the risk of fire, electric shock and/or injury. We accept no liability for any eventual damages or injury caused by improper use or handling, or by any other noncompliance with the instructions in this manual.

CAUTION!

The items listed below are UNSUITABLE for clothes drying. They can cause fire in the dryer or extensive damage. DO NOT place them in the clothes dryer.

- ☑ Items containing foam rubber (also known as latex foam) or similarly textured rubber-like materials — when heated, these materials can spontaneously combust and cause a fire.
- ☑ Items that have been spotted or soaked with cooking oil, or with highly flammable substances — these substances constitute a fire hazard. Highly flammable substances used in domestic environments include acetone, alcohol, petrol, kerosene, some stain removers, dry-cleaning solvents, turpentine, waxes, wax removers and some hair care products. (This also includes items that have previously been cleaned or spotted with dry-cleaning solvents or other flammable or explosive substances.)
- ☑ If it is unavoidable that fabrics that contain vegetable or cooking oil, or that have been contaminated by hair care products, be placed in a tumble dryer, they should first be washed in hot water with extra detergent — this will reduce, but not eliminate, the hazard. The 'cool down' cycle of a clothes dryer should be used to reduce the temperature of the items. They should not be removed from the clothes dryer or piled or stacked while hot.
- ☑ Undergarments that contain metal reinforcements (such as underwire bras), which can come loose during drying and damage the clothes dryer.
- I Plastic articles such as shower caps or waterproof baby bibs.
- Rubber-backed articles, clothes fitted with foam rubber pads, pillows, galoshes and rubber coated tennis shoes.
- E Fabric softeners or similar products, unless specifically recommended by the product manufacturer for use in a clothes dryer to eliminate the effects of static electricity.

General Safety Instructions (Cont.)

CAUTION!

- Do not use the tumble dryer if industrial chemicals have been used for cleaning.
- Do not dry unwashed items in the tumble dryer.
- Do not allow lint to accumulate around the tumble dryer. Clean the filter after every use.
- Adequate ventilation has to be provided to avoid the backflow of gases into the room from appliances burning other fuels, including open fires.



This symbol alerts you to take care as oil-affected items can ignite spontaneously, especially when exposed to heat, such as in a clothes dryer. The items become warm, causing an oxidation reaction in the oil. Oxidation creates heat. If the heat cannot escape, the items can become hot enough to catch fire. Piling, stacking or storing oilaffected items can prevent heat from escaping and so create a fire hazard.



CAUTION: HOT SURFACES!

Parts of the appliance can become hot during use and retain heat for some time after turning off. Do not touch hot surfaces!

To avoid scalding and creating a fire risk, do not stop the dryer before the end of the drying cycle, as parts of it may get hot during use. If you must remove items during the drying cycle, open the door, remove them quickly, and spread them out so that the heat is dissipated.

The door window may be hot after a long drying cycle. Please ensure children are kept away from the machine.

Do not use any combustible substances (for example, spray cans) close to the dryer while it is in operation. If gas has escaped from the can, do not touch the plug or start/pause the appliance.

Important safety advice regarding installation

- Install the dryer in a dry, well ventilated area, away from heat and direct sunlight.
- Do NOT install the appliance:
 - behind a lockable door, sliding door or a door with a hinge on the opposite side of the dryer, in such a way that a full opening of the tumble dryer door is restricted.
 - In a tight fitting cabinet
 - ☑ in an area where it will be exposed to water or weather, which could cause permanent damage
 - In an area where gas or flammable substances are used
 - I directly on top of a washing machine.
- All electrical connections must be made by qualified personnel and all instructions in this manual as well as local safety regulations are observed.
- Exhaust air must not be discharged into a flue which is used for exhausting fumes from appliances burning gas or other fuels.

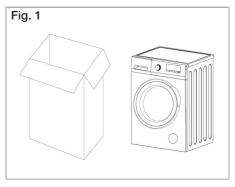
Unpacking

Unpacking the clothes dryer

CAUTION: EXTREMELY HEAVY!

A team lift or mechanical aid is required when moving this appliance. Keep the appliance as upright as possible during transportation.

- This product has been packaged to protect it against transportation damage. Remove all packaging materials from around the appliance and inside the drum, including the foam base (Fig. 1).
- Keep the original packaging carton and materials in a safe place. It will help prevent any damage if the product needs to be transported in the future, and you can use it to store the appliance when it is not in use. In the event thatthe packaging materials are to be disposed of, please recycle them where possible.



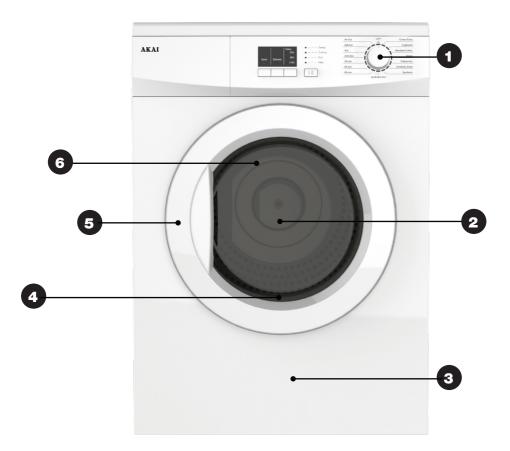
- Plastic wrapping can be a suffocation hazard for babies and young children, so ensure all packaging materials are out of their reach and disposed of safely.
- Remove any tapes securing the power supply cord and vent hose and all accessory parts from the drum.

Checking the package contents

- Check all parts of the package against the scope of delivery list on the following pages and ensure you have received all items.
- Check the clothes dryer for any damage from transportation. Unwind the power cord to its full length and inspect it for damage. **Do not use the appliance if the appliance or its cord has been damaged or is not working properly.** In case of damage, or if anything is missing, please contact our after sales support centre for advice on examination, repair or return of the damaged product.
- Read this manual to familiarise yourself with all the parts and operating principles of the machine. Pay particular attention to the safety instructions on the previous pages.

Product Overview

Scope of delivery



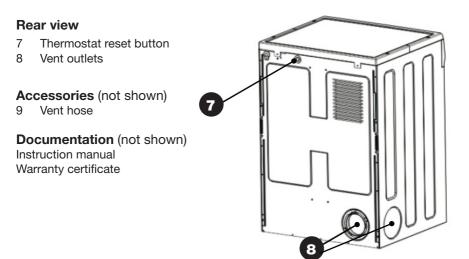
Clothes dryer

- 1 Control panel
- 2 Viewing window
- 3 Front housing
- 4 Lint filter (inside drum)
- 5 Door lock (inside)
- 6 Tumbling drum (inside)

NOTE: Due to continued product improvement, images and illustrations in this manual may vary slightly from the product purchased. All images in this manual are for reference purposes only. Parts are not necessarily pictured to scale.

Product Overview (Cont.)

Scope of delivery (cont.)



Installation

Unpacking

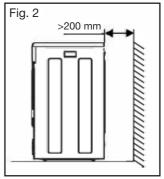
- This product has been packaged to protect it against transportation damage. Remove all packaging materials from around and inside the appliance and keep the packaging materials in a safe place. It will help prevent any damage if the product needs to be transported in the future, and you can use it to store the appliance when it is not in use. In the event that the carton is to be disposed of, please recycle it where possible.
- Plastic wrapping can be a suffocation hazard for babies and young children, so ensure all packaging materials are out of their reach and disposed of safely.
- Inspect the cord and plug for damage or wear before each use. Do not use the appliance if the appliance or its cord has been damaged or is not working properly. In case of damage, please contact our after sales support centre.
- Read all instructions in this manual and make sure you understand all warnings.
- Wipe the inside of the drum with a damp cloth to remove any dust from transport.

Important notes regarding installation

- Install the dryer in a dry, well ventilated area, away from heat and direct sunlight.
- Do NOT install the appliance:
 - behind a lockable door, sliding door or a door with a hinge on the opposite side of the dryer, in such a way that a full opening of the tumble dryer door is restricted
 - in a tight fitting cabinet
 - I outdoors or in an area where it will be exposed to water or weather, which could cause permanent damage
 - $\ensuremath{\boxtimes}$ in an area where gas or flammable substances are used
 - near curtains or other obstacles
 - I directly on top of a washing machine.
- All electrical connections must be made by qualified personnel and all instructions in this manual as well as local safety regulations are observed.
- Exhaust air must not be discharged into a flue which is used for exhausting fumes from appliances burning gas or other fuels.
- This appliance MUST NOT be built in

Freestanding, floor level installation

- Make sure the floor surface is firm, flat, dry and stable, and there is an appropriate wall outlet nearby. Do not place the appliance on soft material such as foam, plastic or carpet, as this may block the air intake.
- Carefully stand the dryer upright and slide it into position, leaving a space of at least 200 mm between the dryer and any wall (Fig. 1).
- If placed in a room such as a bathroom, make sure the room is well ventilated. Also ensure there are no obstacles that obstruct the door of the dryer.



Levelling the machine

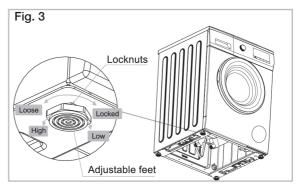
WARNING!

It is very important to level the dryer carefully, especially if your floor is uneven. Failure to do so may result in the machine shaking and moving, or out-of-balance problems.

Place the machine on solid, dry and level ground. The machine must stand perfectly level on all four feet to ensure safe and proper operation. Incorrect installation may cause vibrations and noise and may cause the machine to move about.

To determine whether levelling is necessary, place a spirit level on top of the dryer and hold it upright against the housing to identify any inclinations. If the machine needs levelling, proceed as follows (Fig. 3):

- Loosen the lock nut with a spanner, turning it anticlockwise to loosen.
- Adjust the foot by hand until it makes close contact with the floor. Turn it clockwise to lower the foot or anticlockwise to raise it.
- When the machine is level, use a spanner to turn the lock nut in a **clockwise** direction to tighten.



WARNING!

The lock nuts on all four feet must be screwed tightly against the housing, otherwise the machine may vibrate noisily during operation.

Vent Hose Installation

Whilst drying, the tumble dryer is expected to vent a large amount of warm, very moist air, which should be removed from the room as quickly as possible to prevent condensation. In an extremely well-ventilated room, or close to an open window, this may occur naturally.

However, it is generally better to carry the dryer's exhaust outside via the vent hose supplied with the appliance. The vent hose should end either temporarily at an open window, or permanently at a fixed ventillation grille, fitted to an exterior wall or window.

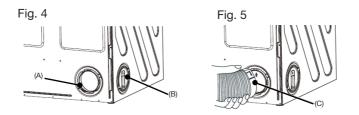
WARNING!

The hot air emitted from the tumble dryer can reach temperatures of up to 60° C. The appliance must not be installed on floors — or placed near surfaces — that are not resistant to high temperatures.

To simplify the installation, there is a choice of vent outlets: one at the back, the other in the left hand side.

Attaching the vent hose

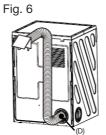
- 1. Connect the hose to whichever is the more convenient vent by pulling the ring nut (Fig. 4, (A)) from the vent outlet at the back or side.
- 2. Align the arrows of hose and ring nut,
- 3. Festen the hose by screwing it in the direction of the arrow and pushing it firmly into place (Fig. 5, (C)).
- 4. The unused vent should now be sealed with the special snap cover (Fig. 4, (B)) provided.



Fixing condensation issues

If the hose is long and the room temperature low, the moisture might condense inside the hose. This is an unavoidable natural phenomenon.

- To prevent this water from lying in the hose or flowing back into the tumble dryer, it is advisable to drill a small hole (with a diameter of approximatley 3 mm) at the lowest point of the hose (Fig. 6, (D)).
- Place a small container below the hole.
- Empty this container regularly.



Connecting to an outlet point

Once connected to the dryer, run the vent hose to the desired outlet point. When attached to this outlet, the vent hose should have no more than two bends. If there is not an existing outlet, and you wish to install one, see a qualified builder for professional advice.

NOTE:

- To avoid condensation problems, it is essential that the dryer be fitted with the flexible hose to carry its hot air outside the room.
- In order to prevent the appliance from overheating, it is important that the steam exhaust is unobstructed.
- Ventilation must be provided to aviod the back flow of gases into the room from appliances burning other fuels, including open fires.
- It is important not to connect the vent hose to, for example, a cooker hood, or a chimney or flue pipe designed to carry the exhaust from a fuel burning appliance.
- Make sure that the vent hose is not squashed. If the hose is partially squashed, drying efficiency will be reduced, resulting in longer drying times and higher energy consumption.
- If the hose is completely squashed, the machine may stop. This is a safety feature that has been applied to the tumble dryer.
- In addition, for appliances with ventilation openings in the base, there should be no objects obstructing these openings, including carpets, rugs, or other flooring.

Electrical connection

This is a Class I electrical product, which has a power cord and plug with three pins, including an earth pin.

WARNING! This appliance must be earthed.

In the event of a malfunction or breakdown, earthing will reduce the risk of an electric shock by providing a path of least resistance for the electric current.

This appliance is equipped with a cord having an equipment-earthing conductor and an earthing plug. The plug must be plugged into an appropriate outlet that is installed and earthed in accordance with all local standards and requirements.

Do not modify the plug under any circumstances. If the plug does not fit your outlet, consult a licensed electrician and have the outlet changed.

• Once the clothes dryer is properly installed, plug the electrical cord into an appropriately earthed three-pin wall socket, switch on the power at the socket and try the machine according to the instructions below.

First Use

In order to remove any dust and grease, which may be in the drum from the manufacture and transportation process, we recommend you run the dryer with some clean, damp rags before using it for the first time with your laundry.

- Remove the polystyrene block and any materials from the drum.
- Make sure the dryer is properly connected and power is switched on at the outlet.
- Put some clean, damp rags into the drum.
- Select the 30 minutes dry program.
- Press the START/PAUSE button and let the program run to the end.
- Remove the rags and clean the lint filter (see page 22).

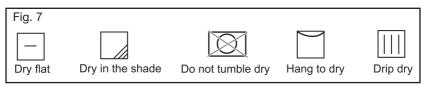
Instructions

CAUTION!

Make sure you read all safety precautions in this manual and are aware of the items (listed on page 7) that may NOT be placed in a clothes dryer as they cause a hazard.

Preparing the load

• Prior to loading the dryer, check that none of the items have the following symbols on them, which indicate that items are UNSUITABLE for clothes drying (Fig. 7).



- The clothes dryer is intended only for drying textile material that has been washed in water and well spin-dried. Dripping water may cause an electrical hazard. Thoroughly spin the laundry in your washing machine on a high spin speed, which can reduce the drying time and save energy consumption.
- As the dryer heat may permanently set stains, ensure you check prior to drying.
- For uniform drying results, sort the laundry according to fabric type and drying program. Separate dark and light coloured items as you would do when washing.
- Ensure that the items to be dried do not have combustible materials or foreign objects (such as lighters, hair pins, coins) inside pockets.
- Turn items with zippers inside out, close zippers, hooks and eyelets, fasten buckles and tie fabric belts. This will also help reduce impact noise when the items hit against the turning drum.

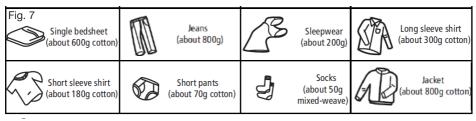
Loading the dryer

- Make sure the lint filter is clean and properly in place. It must be cleaned regularly.
- To avoid items getting tangled up in the dryer, which results in uneven drying, we recommend placing items into the dryer one at a time.
- Place small, delicate items in a mesh bag, but do not add too many to one bag. (It is not recommended to dry underwire bras in a clothes dryer.)
- When drying delicate items or a very small load (<1.5kg), add a few lint-free cloths to aid even drying.
- When drying large items such as blankets or sheets, include a few small items to help balance the load. You may also need to open the dryer door and shake out the item from time to time, then place it back in the drum to ensure even drying.
- When closing the dryer door prior to starting the unit, ensure that items are not jammed in the door.
- To avoid creasing or static cling, do not over-dry your clothes.

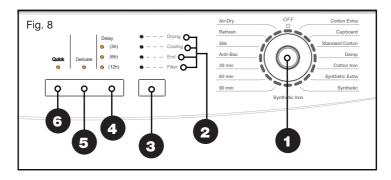
After Sales Support

• CAUTION: Do not overload the dryer: the maximum amount of dry textile material that can be dried in one load is 7.0 kg (see the table below for some reference weights). Keep in mind, though, that drying requires space for the clothes to circulate. So for faster results, we recommend you only add fill the dryer to half to two-thirds of its capacity.

Reference weights of dry textiles (Fig. 7)



Control panel (Fig. 8)



Step-by-step guide to using the dryer

- 1. **Program:** Decide on a program according to the texture and weight of your drying load (please refer to the table on pages 18 and 19 for details about the drying programs). The corresponding light will then start to flash. If no other button has been pressed within 10 minutes, the program will be switched off.
- **2. Sequence Indicator:** These lights will illuminate in order to indicate which part of the cycle is currently occuring; drying, cooling, end, filter.
- 3. Start/Pause: Press the START/PAUSE button to start the drying program, once all of the necessary selections have been made. During operation, press the START/ PAUSE button to pause the dryer, for example, to add an item or to remove one. When the dryer is in pause mode it is possible to change or restart a program.

When you have added/removed the item, close the door and press START/PAUSE again to resume operation. The lights will flash, to remind you to press this button.

CAUTION: When pausing the dryer and opening the door, beware of hot surfaces and hot steam escaping. Take utmost care to avoid scalding.

4. Delay: This button allows you to delay the starting of the program by up to twelve hours. The countdown begins after you have pressed the Start/Pause button and the corresponding lightilluminates. Press the button repeatedly to choose the programme 3, 6 or 12 hours. This option must be selected after having selected the program and before starting the cycle. The program can be delayed for 3, 6, or 12 hours - continue to press the delay button to continue this pattern until you reach the desired delay time:

- **5. Delicate:** This option can be used with the following programs: "Cotton Extra", "Cupboard", "Standard Cotton", "Damp", "Cotton Iron", "Synthetic Extra", "Synthetic" and "Synthetic Iron". When this button has been selected, the corresponding light will illuminate, and the temperature of the cycle will be reduced, to protect delicate items. The "Delicate" option cannot be used with the "Quick" option.
- 6. Quick: This option can be used with the follwing programs: "Cotton Extra", "Cupboard" and "Standard Cotton". When this button has been selected, the corresponding light will illuminate, and the drying time will be reduced by 3-5 minutes. The "Quick" option cannot be used with the "Delicate" option.

Program Options

Automatically Controlled Drying

This appliance can automatically detect the moisture in the load, and adjust the drying time for optimal drying. Simply select the program according to the textiles being dried. This system works best for cottons and synthetics, as well as the "Anti-Bac" and "Silk" programs.

Time Controlled Drying

This option can be used to finish off the drying process for loads that are still slightly damp at the end of a cycle. Select the 90 or 60 minute program for cottons, or the 30 minute program for synthetics.

Program Option Buttons

Depending on the program, different functions can be combined. These must be selected after choosing the desired program and before depressing the Start/Pause button. When these buttons are pressed, the corresponding indicator light(s) will come on. When they are pressed again, the light(s) will go out.

Incorrect Option Selection

If you select an option that is not compatible with the program you have chosen, the option will not be applied, and the corresponding light will not illuminate.

Drying programs

| Program | Max. Load # | Type of Textiles |
|---------------------------|-------------|---|
| Cotton Extra | 7.0 kg | Bathrobes and towels, cotton clothing or textiles, jeans and other suitable items; larger quantities or bulkier items that can withstand high heat. |
| Cupboard | 7.0 kg | Bathrobes and towels, cotton clothing or textiles, jeans and other suitable items |
| Standard Cotton | 7.0 kg | Cotton clothing or textiles, jeans and other suitable items |
| Damp | 7.0 kg | Knitted items and cotton clothes |
| Cotton Iron | 7.0 kg | Cotton sheets, linen, and starched laundry |
| Synthetic Extra | 3.0 kg | Synthetic sheets and linen |
| Synthetic | 3.0 kg | Textiles made of synthetic fibres |
| Synthetic Iron | 3.0 kg | Knitted items and other synthetic clothing |
| 30 min, 60 min, 90 min | 7.0 kg | A manual drying program which allows you to set the drying time – recommended for thick or multi-layered textiles. The default drying time is 30 minutes, which can be extended in 30 minute steps. |
| Anti-Bac | 4.0 kg | Undergarments* and winter clothing |
| Silk | 1.5 kg | Silk items |
| Refresh | 3.0 kg | For refreshing everyday clothing, such as shirts and undergarments* |
| Air-Dry | 7.0 kg | For refreshing or gently drying textiles |

NOTES:

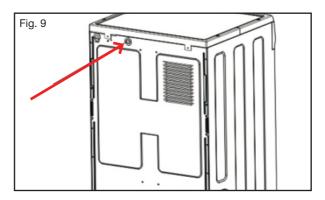
- * Undergarments that contain metal reinforcements (such as underwire bras) are unsuitable for clothes drying, as these metal pieces can come loose during drying and damage the appliance.
- # For loads that are less than 1kg, time-controlled drying is the most effective program

At the end of the program

- At the end of each program, the appliance enters a 5-10 minute cool-down phase during which cold air is circulated around the drum. This will ensure items are left at a temperature that will not damage them.
- A buzzer sounds at the end of the program to remind you to unload the dryer.
- If the laundry is not removed at the end of the cycle, the dryer performs an anticreasing phase for a maximum of 30 minutes.
- If you do not remove the laundry, the dryer will stop automatically at the end of the anti-creasing phase, and enter standby mode. The display light "Filter" will ligh up, as a reminder to clean the lint filter.
- Once the laundry has been removed, set the program selector dial to "O" to switch off the machine.
- Unplug the machine after each use.

Resetting the thermostat

When the dryer does not heat, try resetting the unit by pressing the RESET button at the back of the unit (Fig. 9). This will activate the thermostat in order to reheat the element.



FAQs and Troubleshooting Guide

Troubleshooting guide

If your clothes dryer has a fault, is not working properly, or you think it should work better, please use the list below to identify and solve any problems.

If you cannot solve the problem, switch off the dryer and unplug it from the power supply. Then contact our after sales support centre for advice. Do not attempt to dismantle or repair the dryer yourself.

| Problem | Possible cause | Solution |
|--|---|--|
| | Is the power plug inserted firmly? | Insert the power plug firmly. |
| not start. | Is the door closed? | Close the door securely. |
| | Is the power switched on at the wall socket? | Switch on power at the wall socket. |
| | Have you pressed the POWER and START/PAUSE buttons? | Press the POWER and START/ PAUSE button. |
| Dryer does not heat. | The thermostat needs to be reset. | Press the reset button at the back of the appliance. |
| Dryer emits | The lint filter requires cleaning. | Clean the lint filter. |
| excessive heat. | The air intake or outlet passage is obstructed. | Check and ensure that both the air intake and outlet passage is free of obstructions. |
| Clothes shrink. | Are the clothes are unsuitable for drying in the clothes dryer? Have the clothes been dried at too high heat? | Check the clothes labels and hang dry, if recommended. If the clothes may be tumble dried, choose a lower drying temperature more suitable for the fabric. |
| The washing is not thoroughly dried. | Is the filter clogged? Is the air inlet dirty? Was an inappropriate program chosen? Is there too much washing in the dryer? Has the washing been twisted while drying? | Check and clean the lint filter. Check and clean the air inlet. Choose a program with a higher drying intensity. Reduce the amount of washing in the dryer. Untwist the items and dry them for a little longer. |
| Lint balls on clothing. | Synthetic fibres rubbing against each other may cause lint. | Try using fabric softener to overcome this problem. |
| There are some strange noises. | Heavy, wet clothes tumbling in the drum can cause bumping noises when the drum is turning. | These noises are normal. Make sure your drying load is properly spin dried to limit the noises. |

FAQs and Troubleshooting Guide (Cont.)

| Problem | Possible cause | Solution |
|---|---|---|
| Drum light does not work. | The light bulb is defective. | Contact the after-sales support team and organise a service. |
| Drying process stops soon after starting; the "End" light is illuminated. | Is there not enough laundry in the dryer? Is the washing too dry for the selected program? | Wait until a fuller load can be added to the dryer. Select a higher drying level. |
| Drying takes an unusually long time. | Is there too much laundry in the dryer? | Reduce the load volume. |

Overheat protection

The dryer has a safety cut-out switch, which shuts down the power supply to the unit if the temperature inside the unit is too high. Should you notice that this has happened, proceed as follows:

- Switch off and unplug the dryer and let it cool down for 10 minutes.
- Check and ensure that the filter is clean and that nothing is obstructing the air inlet and ventilation grilles (see "Prevent overheating", below).
- Plug in the dryer, switch it on and restart it.

If the dryer still does not work properly, or the problem occurs repeatedly, please contact our after sales support centre, or a qualified service technician.

Prevent overheating

- The most common reason for the dryer to overheat is a blocked lint filter. Check the filter and ensure nothing is blocking it for example, a lightweight item such as a handkerchief might have been sucked over the filter. Clean the filter after each drying load. Cleaning instructions follow on the next page.
- Also ensure that the air intake filter and any ventilation openings are clean and free of obstructions. Use a cloth, soft brush or the brush attachment of a vacuum cleaner to clean the openings.
- Other reasons for the dryer to overheat include poor ventilation in the laundry make sure you have a window or door open when you are using the clothes dryer, and that the vent tube is installed correctly.

Service required

The dryer requires maintenance in the following circumstances:

- if the dryer can be operated while the door of the appliance is open
- if the dryer can be operated without pressing the START/PAUSE button.

Should this happen, please contact our after sales support centre and arrange for a service.

Other Useful Information

Cleaning and maintenance

Keeping your clothes dryer in good, clean condition will prolong its service life.

WARNING!

- Before cleaning or maintaining any part of the dryer, make sure it has cooled down and is unplugged from the power supply.
- The lint filter must be in place when drying. It must be cleaned before/after each use.

Accumulated dust, fibres and lint will affect the air circulation inside the dryer and cause longer drying times. To ensure proper and efficient operation of the dryer, make sure to clean the lint filter and the inside of the drum after each use.

Cleaning the lint filter

- The lint filter is located in the door opening (Fig. 10). To remove the filter, grip it by its sides and gently pull it off the door opening (Fig. 11).
- Wipe the filter down with a damp cloth or soft brush.
- Wait until the filter has dried completely before refitting it into the door opening. Position the filter in its space and press firmly until it clicks into place.





Other Useful Information (Cont.)

Cleaning the cabinet and drum

- Use a soft, dry or damp cloth to wipe the dryer cabinet and/or the drum.
- If using a damp cloth, make sure it is not too wet. Leave the appliance door open after cleaning to ensure the drum can air-dry completely.
- Do not use any type of spray cleaner when cleaning the interior. If the dryer drum becomes stained, clean the drum with a damp cloth. If cleaning the drum has left any residue on the drum, make sure to remove it before drying the next load of washing.
- Use a dry cloth or soft brush, or the soft brush attachment of a vacuum cleaner, to clean the areas around the air outlet at the back/side of the appliance and the air intake grille at the base. It is important that they are kept clean and free from lint, dust and dirt. Any obstructions around the openings might reduce the airflow, and/or lead to overheating of the appliance.

WARNING!

- Never wash the exterior or interior of the appliance directly with water.
- Do not use solvents, thinner, alcohol based or harsh or abrasive cleaners on any of the dryer surfaces.

Storage

If you are not going to use the appliance for an extended period of time, unplug it and store it upright in the original packaging to protect it from dust. Store the unit in a dry place, out of children's reach.

Service, repair and spare parts

If the appliance is damaged, do not attempt to repair it yourself. Contact our after sales support centre to arrange for examination or repair of the product. Our after sales support centre stocks spare feet and filter front and back covers for the appliance. To purchase a part, call the centre on **1300 886 649** or access web support at tempo.org/support.

Other Useful Information (Cont.)

| Product | AKAI HOME 7kg Vented Clothes Dryer |
|----------------------|------------------------------------|
| Model Number | AK-VD7KG |
| Rated capacity | 7 kg |
| Voltage & Frequency | 220-240 V~ 50 Hz |
| Rated Power | 1950 W |
| Ingress Protection | IPX4 |
| Dimensions (approx.) | 595 (W) x 555 (D) x 850 (H) mm |
| Net Weight | 30 kg |

Technical specifications

Compliance

This product has been fully tested and meets all requirements as set out by standards AS/NZS 60335.1 and AS/NZS 60335.2.11.



The RCM Mark (Regulatory Compliance Mark) indicates that the product complies with the relevant guidelines of the ACMA as well as corresponding government requirements for the safety of electrical devices.

Responsible disposal





Packaging materials are recyclable. Please dispose of them responsibly for recycling.

At the end of its working life, do not throw this appliance out with your household waste. Electrical and electronic products contain substances that can have a detrimental effect on the environment and human health if disposed of inappropriately. Observe any local regulations regarding the disposal of electrical consumer goods and dispose of it appropriately for recycling.

Contact your local authorities for advice on recycling facilities in your area. Or find recycling scheme services listed on Planet Ark's website at www.recyclingnearyou.com.au, or call Planet Ark on 1300 733 712.

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After Sales Support 중 (AU) 1300 886 649 (NZ) 0800 836 761 | 😐 tempo.org/support

Warranty returns

Should you for any reason need to return this product for a warranty claim, make sure to include all accessories with the product.

Product does not work?

If you encounter problems with this product, or if it fails to perform to your expectations, make sure to contact our After Sales Support Centre on 1300 886 649 for advice.

For an electronic copy of this manual, please contact our after sales support centre.

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